



<https://intscanada.com/job/business-systems-analyst-transportation-management-system/>

Business Systems Analyst - Transportation Management System

Hiring organization
INTS Consulting

Description
JOIN OUR TEAM

Date posted
2023-06-09

Metro Supply Chain is a strategic supply chain solutions partner for some of the world's fastest growing and most recognizable organizations. We advance our customers' business through innovative, real-world solutions within a culture that supports our communities, protects our environment, and enables our team to thrive. Managing 14 million square feet in 98 sites across North America and Europe with a team of 6,000, it is the largest privately-owned supply chain solutions company based in Canada.

JOB SUMMARY

As a Business Systems Analyst, you will be involved in all aspects of our TMS (Transportation Management System) solutions and support. You will work closely with our clients, operational sites and user community and must demonstrate a high level of functional and some technical knowledge to ensure we provide the best possible solution and support. With a hand in designing, developing, testing, training, implementing, and supporting our services and solutions. you will gain a deep understanding of supply chain solutions.

RESPONSIBILITIES:

- Provides day to day TMS support for our user community, troubleshooting issues, and providing quick resolution and production support.
- Responsible for making systems configuration changes to support business processes. Needs to have in-depth knowledge of Transportation Management Systems with hands-on implementation experience
- Work on-site and remotely during project stages, system installation, user acceptance testing, go live support, modifications, and maintenance.
- Transform customer's functional designs/specifications into system designs, develops the solution, performs unit testing and debugging, implements and supports the final solution.
- Ability to effectively communicate, work with and liaise between customer team members (users, management, IT), internal team members and other contractors.
- Researches, creates operational process maps, captures data, and creates documentation to develop a thorough understanding of requirements. Utilizes this information to create best practice solutions.
- Delivers tasks and assignments with high quality, within the agreed upon budgetary and time constraints in accordance to agreed expectations.
- Work closely with clients, project leaders and internal team members on customer requirements and development. Translate functional requirements into solutions by means of application configuration and/or software development
- Ensure your time is accurately captured and reported, to enable accurate invoicing for your services.

