

https://intscanada.com/job/business-systems-analyst-transportation-management-system/

???????????????.Business Systems Analyst – Transportation Management System

Date posted 2023[]6[]9[]

Description

JOIN OUR TEAM

Metro Supply Chain is a strategic supply chain solutions partner for some of the world's fastest growing and most recognizable organizations. We advance our customers' business through innovative, real-world solutions within a culture that supports our communities, protects our environment, and enables our team to thrive. Managing 14 million square feet in 98 sites across North America and Europe with a team of 6,000, it is the largest privately-owned supply chain solutions company based in Canada.

JOB SUMMARY

As a Business Systems Analyst, you will be involved in all aspects of our TMS (Transportation Management System) solutions and support. You will work closely with our clients, operational sites and user community and must demonstrate a high level of functional and some technical knowledge to ensure we provide the best possible solution and support. With a hand in designing, developing, testing, training, implementing, and supporting our services and solutions. you will gain a deep understanding of supply chain solutions.

RESPONSIBILITIES:

- Provides day to day TMS support for our user community, troubleshooting issues, and providing quick resolution and production support.
- Responsible for making systems configuration changes to support business processes. Needs to have in-depth knowledge of Transportation Management Systems with hands-on implementation experience
- Work on-site and remotely during project stages, system installation, user acceptance testing, go live support, modifications, and maintenance.
- Transform customer's functional designs/specifications into system designs, develops the solution, performs unit testing and debugging, implements and supports the final solution.
- Ability to effectively communicate, work with and liaise between customer team members (users, management, IT), internal team members and other contractors
- Researches, creates operational process maps, captures data, and creates documentation to develop a thorough understanding of requirements.
 Utilizes this information to create best practice solutions.
- Delivers tasks and assignments with high quality, within the agreed upon budgetary and time constraints in accordance to agreed expectations.
- Work closely with clients, project leaders and internal team members on customer requirements and development. Translate functional requirements into solutions by means of application configuration and/or software development
- Ensure your time is accurately captured and reported, to enable accurate invoicing for your services.

- Take personal ownership in learning and enhancing your knowledge of the system capabilities and offerings.
- 80% your day to day assignments and tasks will be functional and 20% will be technical
- Carries out any other related task assigned by your direct Senior Manager.

SKILLS AND EXPERIENCE:

- 3 5 years In-depth knowledge of Transportation Management Systems (TMS) with hands-on implementation experience
- 3 5 years Functional and/or Technical Expertise in JDA i2, Blue Yonder TMS, Oracle OTM, or other Tier 1 Transportation Management Systems.
- Working knowledge of WMS system and supply chain is an asset.
- 2 3 years experience working with integration platforms and standards (EDI, API, etc.)
- 2 3 years experience with Structured Query Language (SQL)
- Knowledge and experience with XML/HTML, scripting languages is an asset
- Proficiency in Microsoft Office, Microsoft Project, and Visio

EDUCATION

Bachelor's degree in any of the following: Computer Science,
Computer/Software Engineering, or equivalent applied experience

CORE COMPETENCIES:

- · Excellent attention to detail and a self-starter
- Ability to make sound decisions and escalate any non-routine decisions to experts amongst your team.
- Ability to anticipate problems and solve problems to resolution.
- Excellent verbal and written communication skills to work in a customer focused environment.
- Must display tact and diplomacy, maturity, judgment, and creativity.
- Able to adapt to change and easily adopt new methods and practices required to meet changing business needs.
- · Quick learner who enjoys problem solving
- Thrives under pressure and tight deadlines
- Ability to work independently, as well as in a team in an extremely fastpaced, dynamic environment
- Proactive and supportive team player
- Ability to travel

Why Join Us

- · Work in an environment where safety is our first priority
- The opportunity to build a career with a growing company
- Medical, dental, and vision coverage for you and your family
- · Life and disability insurance
- Wellness programs to support your family's well-being
- · A Retirement Savings Program with a company match
- Company team wear allowance
- Employee Appreciation Day
- Company sponsored social events
- · Community volunteering

We are committed to building and fostering a diverse workplace where people feel

included and valued. We encourage applications from all qualified individuals. Should you require accommodation for a special ability or need during the recruitment process, please reach out to a member of our Human Resources Team.