

https://intscanada.com/job/erp-functional-business-analyst/

ERP ???????-ERP Functional Business Analyst

Description

Job Description:

About Us

At Amica we are united in our purpose to provide the best care in Senior Living in a supportive environment. We are setting a new standard for senior living in Canada by combining unparalleled premium hospitality and amenities with expert care and support to deliver a personalized senior living experience. We are committed to enriching the lives of seniors now and as their needs change, and offer Independent Living (IL), Assisted Living (AL) and Memory Care (MC) lifestyle options. Established in 1996, we own and operate 32 residences in British Columbia, Alberta and Ontario, and continue to grow in select markets. Find out how you can become part of a team where you belong and make a real impact every day.

The Opportunity

Reporting to the Director, Enterprise Applications, the ERP Functional Business Analyst, plays is a key role driving adoption and extract maximum value from our ERP and point-of-care applications. The successful individual will be a collaborator, who loves solving problems with technology and using good interpersonal and organizational skills to build positive relationships. We'll surround you with people who are as passionate about technology and innovation as you are.

What you will be doing

- Evaluate current ERP and point-of-care application environment and recommend improvements and enhancements.
- Apply business analysis methodology to elicit, analyze, specify, and validate the business needs from key stakeholders.
- Form strong, trust-based relationships with assigned business and functional leaders to ensure involvement and engagement in business / functional planning.
- Document all processes, procedures, and changes to the system.
- Play a pivotal role in ensuring ITs understanding of business requirements and providing sound technical solutions to business needs.
- Work closely with employees at all levels to determine the requirements of their departments and the organization ensuring that all project plans are adhered to.
- Use relationship management skills to work alongside key business stakeholders, identifying technical challenges related to the ERP system and developing creative solutions, working with key partners to implement them.
- Translate business requirements into a conceptual system design (including but not limited to business requirements document, high-level use cases, prototypes/mockups).

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What we're looking for

- 10+ years hands-on ERP experience as a functional analyst, including experience with multiple ERP processes (PTP, OTC, RTR, HTR)
- Bachelor's degree in computer science, Business Administration or equivalent
- Ability to think independently and analytically and make recommendations based on observations.
- Extensive experience in business analysis, and implementing business process modelling and improvement, data modelling, prototyping, and systems integrations.
- Experience working with different delivery methodologies (i.e., Waterfall, Agile, SAFE), with a focus on agile and iterative value creation in customercentricity environment.
- Certification in Business Analysis (CBAP, PBA) a plus.

What you can expect from us

- A diverse and inclusive environment where individual differences are celebrated, and you're encouraged to be your best self
- A collaborative environment where we support each other to succeed as a team
- Learning opportunities to help you grow and support for professional development and designations
- Comprehensive benefit package including RRSP matching
- Participation in Amica's Flex or Hybrid work model providing team members the opportunity to work a combination of days both in office and remotely
- Our office is centrally located in the financial district, on the PATH and the TTC subway line, and provides easy access to downtown amenities

At Amica Senior Lifestyles we are passionate about working together in a supportive and inclusive environment that fosters innovation and turns ideas into action. We remain committed to creating workplaces that reflect the communities in which we operate. We are actively seeking applicants from all religions and ethnicities, LGBTQ2s+, Black, Indigenous, racialized people, and persons with disabilities and encourage people from all backgrounds to apply for our positions.

Requests for accommodation can be made at any stage of the recruitment process providing the applicant has met the Bona-fide requirements for the open position. Applicants need to make their requirements known when contacted.