

https://intscanada.com/job/it-business-analyst/

IT?????!?-IT Business Analyst

Description

Charger Logistics is a world class asset-based carrier. We specialize in delivering our assets, on time and on budget. With the diverse fleet of equipment, we can handle a range of freight, including dedicated loads, specialized hauls, temperature-controlled goods and HAZMAT cargo.

Charger logistics invests time and support into its employees to provide them with the room to learn and grow their expertise and work their way up. We are entrepreneurial-minded organization that welcomes and support individual idea and strategies. Charger Logistics is seeking a well-rounded individual able to work in a fast-paced environment to join our team at the company's office in Brampton, Ontario.

Responsibilities:

- Analyze business processes, identify automation opportunities, define RPA value propositions, reengineer process to improve automation
- Serve as a liaison between business areas and IT project teams
 (Application Development and QA) to ensure products /applications support
 the business needs.
- Understand and analyze our in-house systems and product suite and provide subject matter expertise to our clients and development teams
- Prepare detailed As-is process Description and detailed to be automated Process Description as part of the PDD (Process Description Document)
- · Identify and implement process improvement initiatives
- · Conduct RPA High-Level Assessments
- Prepare business requirements documentation, develop process flow models and use cases
- · Work within an Agile, Scrum-based, environment
- Participate in requirements analysis, documentation of User Stories and development of acceptance criteria
- Support and collaborate with the development team during the implementation of the requirements in order to clarify and refine User Stories

Requirements:

- · Bachelor' degree in Computer Science/ Engineering or a related field
- At Least 2-5 years of experience working as a Business Analyst. Experience working for in a transportation, supply chain logistics is an asset
- Experience working on RPA and/ or ML projects is an asset
- Strong computer skills, experience with SQL programming and database management
- Passion for process optimization and continuous improvement
- Experience with JIRA, Agile Project Management
- Knowledge of best practices in Project Management (agile and waterfall) and SDLC management
- · Agility to simultaneously work well independently and within a team

Date posted 2023[7][7][7]

- environment across the globe with other subject matter experts, analysts, developers
- Extensive experience with all aspects of Requirements Management:
 Business Process Modeling, Use Case modeling, use case specifications,
 data flow diagram, as-is process mapping, functional and non-functional
 requirements and interface design.

Benefits:

- · Competitive Salary
- Healthcare Benefit Package
- Career Growth

Job Type: Full-time

Work Location: In person