IT 高级业务分析师-IT Senior Business Analyst

Description

Amended: The only change to this job ad is that 200 First Avenue, North Bay has been included in the available work locations. The closing date has also been extended to July 26 at 11:59 pm. If you have already submitted an application, there is no need for you to submit another one.

If you are a results-oriented professional with excellent consultation, IT business modelling, and Business Intelligence/Analytics experience…this role is for you! Come and join our diverse and dynamic Business Intelligence/Analytics team, where you will lead and provide a comprehensive range of I&IT business analysis services for clients.

As an I&IT Senior Business Analyst, you will promote comprehensive and consistent business analysis practices, project co-ordination, and customer relationship management, for business intelligence/analytic solutions for the cluster.

OPS Commitment to Diversity, Inclusion, Accessibility, and Anti-Racism:

We are committed to build a workforce that reflects the communities we serve and to promote a diverse, anti-racist, inclusive, accessible, merit-based, respectful and equitable workplace.

We invite all interested individuals to apply and encourage applications from people with disabilities, Indigenous, Black, and racialized individuals, as well as people from a diversity of ethnic and cultural origins, sexual orientations, gender identities and expressions.

Visit the **OPS Anti-Racism Policy** and the **OPS Diversity and Inclusion Blueprint** pages to learn more about the OPS commitment to advance racial equity, accessibility, diversity, and inclusion in the public service.

We offer employment accommodation across the recruitment process and all aspects of employment consistent with the requirements of Ontario's **Human Rights Code**. Refer to the "How to apply" section if you require a disability-related accommodation.

What can I expect to do in this role?

In this role, you will:

- Lead and conduct business analysis both on an ongoing basis and for business projects to assess clients' business problems or opportunities.
- Determine and document user requirements for business processes
- Provide clients with advice regarding business processes, recommendations and options.

Hiring organization
INTS Consulting 加拿大恒泰思咨询

Date posted
2023年7月14日

- Build and maintain relationship with variety of business users
- Determine client's needs and priorities to resolve service management issues

• Closely work with application developers to translate business requirements into technical language and validate requirements once developed• Apply re-engineering concepts to promote business improvements through alternative, cost effective service delivery approaches.

- Develop strategies, prepares business cases and cost-benefit analysis, and conduct feasibility studies for business I&IT initiatives.
- Conduct and lead research to identify opportunities for improving I & IT systems use and management
- Provide input to annual and multi-year planning cycles
- Facilitate and manage stakeholder communication both on an ongoing basis and throughout project life cycles, to support informed client/cluster decision-making on solution options
- Participate on cross-organizational projects and committees to provide expertise and hands-on business analysis integration and risk assessment.
- Develop business requirements and technical specifications for request for proposals (RFPs) and participate in assessing bids and negotiating service level agreements (SLAs) with vendors.

How do I qualify?

Technical Knowledge and Experience

Knowledge of and experience in:

- service delivery management, portfolio, program/project management and resource management
- all aspects of business analysis including enterprise level and client program area business analysis and modeling expertise
- enterprise business architectural concepts to ensure recommended technologies are consistent with OPS standards
- software development life cycle, software design, development and integration, database concepts, user interface design principle, change management, quality assurance, risk management, disaster recovery planning, and business continuity planning
- industry trends in integrated systems, solutions and infrastructure such as mainframe, web-based platforms, desktop technologies, and networking, security
- Business Intelligence/Analytics solutions and technologies
- common office software, and specialized software for process and data modeling and diagram development
- data modelling and ability to interpret and understand data schemas and structures; star schema and how to organize and construct it
- reporting and Dashboard development
- Power BI Desktop, Power BI Report Builder to create interactive data visualizations; DAX and SQL (PL-SQL, T-SQL) programming languages
- performing data analysis to refine solution plans and troubleshoot data issues within reports/dashboards

Communication and Consultation Skills

- You possess oral and written communication techniques to provide advice, lead workshops, and make presentations to clients and cluster/ITS senior

management.

- You have consultation, negotiation, and collaboration skills to lead dialogues, reach agreements, and resolve issues.
- You have the ability to communicate with technical and non-technical individuals, facilitate meetings, and create requirement documentation and solutions plans.

Analytical Skills

- You can assess clients' business requirements, identify best technology solutions from among alternatives to ensure clients' expectations are satisfied in a cost-effective manner.
- You can evaluate directions, trends, standards, and policies in a complex and evolving environment using multiple sources of guidance.
- You can identify, research, develop, and assess information architecture and data management options, policies, standards, and methods.

Other Knowledge

- You have the ability to acquire and apply I&IT Cluster and corporate policies, directives, guidelines, and procedures related to service delivery processes and enterprise business architecture.
- You have the ability to acquire and apply clients' programs, business goals and objectives, understand business needs, identify partnership opportunities and match technology solutions to business requirements, and provide advice on application of I&IT.
- You have the ability to acquire and apply procurement methodology and practices to write business requirements, prepare input for RFPs (request for proposal) and participate in evaluating proposals.