



https://intscanada.com/job/junior-digital-business-analyst/

INTS CONSULTING - Junior Digital Business Analyst

Description

Why FirstOntario?

FirstOntario Credit Union is one of the largest credit unions in Ontario. We are a trusted co-operative financial institution dedicated to providing competitive banking products and services and a quality Member service. More than 118,000 Ontarians choose FirstOntario for their financial needs – from chequing and savings accounts to loans and mortgages and highly qualified investment advice. Our Membership does more than save you money on fees, it also makes you an Owner. At FirstOntario, we believe the best way to ensure our success is by supporting the communities we serve. That’s why our policies include volunteering our time, talent and resources to worthy local causes and events. It’s also why we reinvest our profits in the same places they’re earned, and why we sponsor programs that promote financial literacy and economic development.

Job Overview

The Junior Digital Business Analyst in the Digital Solutions team contributes to the overall success of the Digital Solutions team’s strategic vision and business objectives via the utilization of human centered design, project management and the Lean methodology. This role supports the implementation of new products and services for FirstOntario digital platforms and supports a culture rooted in innovation and continuous improvement.

Role

- Consult and collaborate with a variety of internal stakeholders to better understand the business requirements, product needs and alternative solutions.
- Organize documentation for the project committee to review
- Support business case creation, gathering requirements and information from various business units
- Be systematic in your approach to creating pilots while integrating an Agile process to deliver rapid products and solicit feedback from users
- Prototype solutions and test innovative ideas to enhance our Member’s online experience
- Support the execution of digital products and services including: all aspects of FirstOntario’s mobile, online banking and website platforms
- Support implementation of digital products and services on our mobile and online platforms
- Be a liaison between the information technology team and the business units throughout project creation to post-launch support
- Analyze data to identify trends, interdependencies among variables and be

Hiring organization

INTS Consulting

Date posted

2023-06-12

FirstOntario is proud and privileged to be able to assist and touch the lives of so many in our communities.

- We believe giving back to our communities helps everyone.
- We believe in volunteering, active community support and participation.
- We believe in investing our profits back into the credit union and the community.
- We believe in finding solutions to help our Members and communities.

If this sparks your interest and you demonstrate high levels of integrity and credibility, we should talk. Check out our website for the full job description and prepare your cover letter and resume listing your experience, qualifications, and submit it online through our careers page on the company website.

We appreciate all who express interest; however, only those selected for an interview will be contacted. No phone calls please.

FirstOntario Credit Union will provide accommodations for persons with disabilities, where needed, to support their participation in our recruitment process.