



<https://intscanada.com/job/specialist-business-analysis/>

Specialist Business Analysis

Hiring organization

INTS Consulting

Date posted

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Description

At CN, we work together to move our company—and North America—forward. Be part of our Information & Technology (I&T) team, a critical piece of the engine that keeps us in motion. From enterprise architecture to operational technology, our teams use the agile methodology to automate and digitize our railroad ensuring our operations run optimally and safely and our employees can focus on value-added tasks. You will be able to develop your skills and career in our close-knit, safety-focused culture working together as ONE TEAM. The careers we offer are meaningful because the work we do matters. Join us!

Job Summary

The Specialist Business Analysis is responsible for identifying, eliciting, analyzing, specifying, and validating the business needs of users throughout CN and for specific projects or initiatives. The Specialist acts as a liaison between the I&T groups (architecture, design, delivery, quality assurance, project management) and the business and translates needs into detailed stakeholder requirements/user stories, which the Specialist will follow through the project life cycle.

Main Responsibilities

Gathering and Managing Business Needs

- Plan business analysis activities for projects/initiatives
- Specify project requirements and analyze project requirement relationships (affinity diagrams, fishbone, feasibility analysis, etc.), maintain traceability of requirement changes and establish their priority
- Organize and facilitate workshops, interviews and meetings, while being mindful of the impact of organizational changes
- Create and validate current and future processes with business partners
- Map business processes and roles to activities (workflow diagrams, responsible, accountable, consulting, informed matrix [RACI], etc.) and follow the Process Classification Framework (PCF)
- Analyze processes to identify business opportunities
- Elicit and document business requirements from internal and external partners (requirements traceability matrix (RTMs), user stories, use cases, etc.)
- Analyze, synthesize, document, explain and communicate business information to technical teams and vice versa
- Understand solution gaps and communicate the impacts to the business
- Support the business in program increment/product backlog prioritization and in testing activities
- Apply and ensure compliance with all CN IT standards throughout the project

Cross Project Integration

- Lead cross-functional collaboration with other projects or programs to

