

https://intscanada.com/job/specialist-business-analysis/

??????-Specialist Business Analysis

Description

At CN, we work together to move our company—and North America—forward. Be part of our Information & Technology (I&T) team, a critical piece of the engine that keeps us in motion. From enterprise architecture to operational technology, our teams use the agile methodology to automate and digitize our railroad ensuring our operations run optimally and safely and our employees can focus on value-added tasks. You will be able to develop your skills and career in our close-knit, safetyfocused culture working together as ONE TEAM. The careers we offer are meaningful because the work we do matters. Join us!

Job Summary

The Specialist Business Analysis is responsible for identifying, eliciting, analyzing, specifying, and validating the business needs of users throughout CN and for specific projects or initiatives. The Specialist acts as a liaison between the I&T groups (architecture, design, delivery, quality assurance, project management) and the business and translates needs into detailed stakeholder requirements/user stories, which the Specialist will follow through the project life cycle.

Main Responsibilities

Gathering and Managing Business Needs

- · Plan business analysis activities for projects/initiatives
- Specify project requirements and analyze project requirement relationships (affinity diagrams, fishbone, feasibility analysis, etc.), maintain traceability of requirement changes and establish their priority
- Organize and facilitate workshops, interviews and meetings, while being mindful of the impact of organizational changes
- Create and validate current and future processes with business partners
- Map business processes and roles to activities (workflow diagrams, responsible, accountable, consulting, informed matrix [RACI], etc.) and follow the Process Classification Framework (PCF)
- · Analyze processes to identify business opportunities
- Elicit and document business requirements from internal and external partners (requirements traceability matrix (RTMs), user stories, use cases, etc.)
- Analyze, synthesize, document, explain and communicate business information to technical teams and vice versa
- Understand solution gaps and communicate the impacts to the business
- Support the business in program increment/product backlog prioritization and in testing activities
- Apply and ensure compliance with all CN IT standards throughout the project

Cross Project Integration

Date posted 2023?9?5?

- Lead cross-functional collaboration with other projects or programs to validate business needs
- Understand cross-project dependencies to align project deliverables

Coach

- Coach project team members on the delivery approach (Agile hybrid methodology) and business analysis concepts (process mapping, user stories, acceptance criteria, etc.)
- Share business and expertise knowledge with project team members and with the business analysts community

Business Analysis Practice Development

 Work closely with the Business Analysis Lead and other I&T stakeholders on the continuous improvement of the business analysis framework and toolkit

Working Conditions

Hybrid Environment

The Specialist may be required to travel occasionally in North America.

Requirements

Experience

Relevant Work Experience

- Minimum 5 years of relevant work experience
- Minimum 5 years of experience in business analysis and processes
- Experience with Lean Six Sigma and Agile methodologies
- Experience with process mapping
- · Experience in project management methodology
- Experience with Request for proposal and Request for information
- Experience with corporate functions such as HR, Law, Public Affairs.

Education/Certification/Designation

- Bachelor's degree in Business Administration/Information Systems, Computer Science, Computer Engineering or equivalent degree and experience
- IIBA Certification*
- Lean Six Sigma Green Belt*
- Scrum Master Certification*
- Any designation/work experience would be considered as an asset

Competencies

- Inspires others with impactful communications and adapts to the audience through speech and writing
- Applies analytical thinking
- Innovates through problem solving
- Knows the business and stays current with industry trends to elevate expertise and work
- Demonstrates organizational abilities

- · Collaborates with key internal stakeholders to enable higher productivity
- · Works independently with little supervision
- · Leverages feedback and coaching to improve performance

Technical Skills/Knowledge

- Facilitation techniques
- Process mapping
- Iterative Agile methodology

About CN

CN is a world-class transportation leader and trade-enabler. Essential to the economy, to the customers, and to the communities it serves, CN safely transports more than 300 million tons of natural resources, manufactured products, and finished goods throughout North America every year. As the only railroad connecting Canada's Eastern and Western coasts with the Southern tip of the U.S. through a 19,500 mile rail network, CN and its affiliates have been contributing to community prosperity and sustainable trade since 1919. CN is committed to programs supporting social responsibility and environmental stewardship. At CN, we work as ONE TEAM, focused on safety, sustainability and our customers, providing operational and supply chain excellence to deliver results.

At CN. dedicated building North we are to America's safest, most inclusive and sustainable railroad, which includes reflecting the communities in which we operate. Research shows that candidates from underrepresented groups often don't apply unless they feel they fit the job posting at 100%. Even if you don't see yourself in every job requirement listed in a posting, we still encourage you to apply. If you require an accommodation for the recruitment process (including alternate formats of materials, accessible meeting rooms or other accommodations), please reach out to our team at cnrecruitment@cn.ca.

As an equal employment opportunity employer, all qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, disability, protected veteran status, and other protected status as required by applicable law. We thank all applicants for their interest, however, only candidates under consideration will be contacted. Please monitor your email on a regular basis, as communication is primarily made through email.